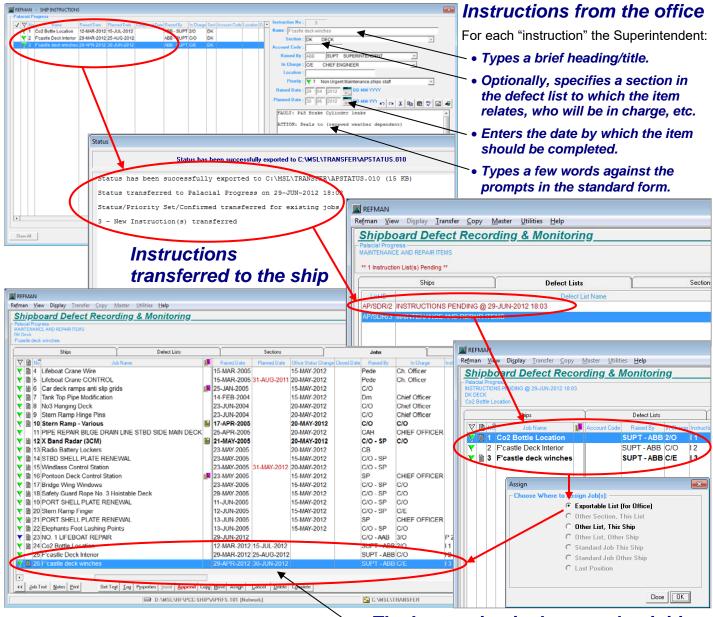
# **REFMAN** for windows

## Ship Instruction & Feedback Module



### **Overview**

REFMAN's Ship Instruction & Feedback module has been designed to provide a simple means of ensuring that defects and other jobs which have been identified by the Superintendent or which have been brought to the Superintendents' attention (after an audit or ship inspection for example) are recorded and dealt with via REFMAN's Shipboard Defect Recording system onboard.

This is achieved by providing the Superintendent with the facility to send "instructions" to the ship which ship's staff can then use to automatically initiate new items in REFMAN's Shipboard Defect Recording system.

Jobs initiated in the Shipboard Defect Recording module in this way are automatically cross-referenced

#### The Instruction is then used to initiate a new item in the ships' defect list

with the original instruction so that it is easy for ship's staff to track instructions and to check which have been processed and added to the ship's Defect List, which have been completed and which are still outstanding.

When used in conjunction with REFMAN's Shipboard Defect Status Monitoring module in the office, the Superintendent can also easily check the status of each Instruction and see which are overdue.

Used in this way it provides a comprehensive system for dealing with defects identified during ship inspections/ audits, *ad hoc* defects and or jobs that are identified following a Superintendents visit to a ship. Most importantly it provides a means of ensuring that nothing is overlooked and every item is dealt with.

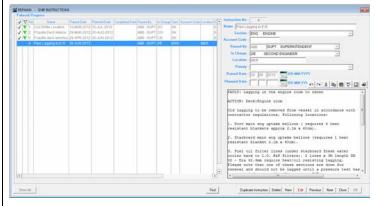
#### **REFMAN – Ship Instruction &** Feedback Module in the office.

Provides the Superintendent with the means to create a list of "instructions" in the office that relate to defects or jobs which the Superintendent wants the ships' staff to record and deal with via REFMAN's Shipboard Defect Recording module onboard.

An instruction can just be a simple one-line item to act as a "prompt" or "reminder" to ships' staff to record an item that has previously been raised or discussed:

12-		Faret246		Ranel By	In Over	a lest timet Co	Mane Frattie	3				_
1 42	Co2 Bottle Location Ficastle Deck Interior	29-MAR-2012	25-AUG-2012	ABB - SUF ABB - SUF	TC/O	DK DK	Section : Account Cade					3
							Rated By In Charge Locators	1.2.2	SUPT CHIEF ED	SUPERINTENDENT	+	
							Passify Recoil Date:	P	14 2012	DD HM YYY +> C+ J		
							FAULT: F4	5 Brai	te Cylind			1

Alternatively, it can contain detailed instructions about the actions required to rectify a known defect or deficiency:



Instructions are transferred to the ship automatically when a routine "Status" transfer is made from REFMAN's Shipboard Defect Status Monitoring module. Or they can be transferred separately if a status transfer is not due.

nsfer Copy Master Utilities Help		
Transfer Status & Instructions to Ship		
Transfer Instructions to Ship		
Re-Transfer Instructions to Ship		
Transfer to Planned Maintenance System Interface File		
Receive Defects from Ship	Sections	Jobs
View Transfer Log		Status Last Modified
View Missing Transfer Files		EXPORTABLE 30-JUN-2012 16:2
	Transfer Status & Instructions to Ship Transfer Instructions to Ship Re-Transfer Instructions to Ship Transfer to Planned Maintenance System Interface File Receive Defects from Ship View Transfer Log	Trander Status & Instructions to Ship Trander Instructions to Ship Rc Transfer Instructions to Ship Trander to Planned Maintenance System Interface File Receive Defects from Ship Sectore Vew Transfer Log Sectore

At any time a printed list of instructions can be produced along with a summary showing the total number of instructions and the numbers that have been completed, transferred, processed onboard, etc.

			PALAC	IAL PROGR	ESS-ACTIVE INSTR	OCTIONS			
	8.00 P		Per Par No.	funet by	1 Charge		Pater Date	Eat Based 0	
	CER BITLES Areations			135 2000	COLOR OFFICER		11-342-3115	\$1.702007 Htt. 2 18 AND 2018	
	Frightle Smith Salestics		24	A44 - FOFT	ITTERCATERCENT.		11-208-2114	01-PE-0004 800 5 15-800-2014	
6	4/8-7-carton-deet		-						
	Coastle dails minihan		14	and stirt	cacar orvines		18-88-2114	41-242-2213 x20 X 25-482-2214	
	Starty Hill Sulling Tack - Doctanics	ied with Polpetgrave					15-910-2116	308.3 25-670-2016	
	Total Busher of Destructions	2							
	Total Closed Instructions	1							
	Socal Transformed to Ship	+							
	Total Included in Kapittable List	¥							
	Suial New Instructions								
	Tiles								

# REFMAN – Ship Instruction & Feedback Module onboard.

When new "instructions" are received onboard, they appear as "Pending Items" in the defect list to alerts ships' staff to the new "instruction":

6	REFMAN				
	Refman View Display Iransfer Copy M	Jaster Utilities Help			
	Shipboard Defect Record	ding & Monitoring			
	Palacial Progress MAINTENANCE AND REPAIR ITEMS				
	** 1 Instruction List(s) Pending **				
	** 1 Instruction List(s) Pending ** Ships	Defect Lists	Sections	Ţ	Jobs
		Defect Lists Defect List Name	Sections	Status	Jobs Last Modified
	Ships	Defect List Name	Sections	Status IMPORTED	
	Ships List ID	UNI-2012 18:03	Sections	IMPORTED	Last Modified

To "clear" the pending item from the list, each new instruction has to be assigned into the ships main defect list. Once in the main defect list, ships' staff can add a full description of the work, insert drawings or images, set tag codes and attach files, in the same way as they would for a new defect or job which is initiated manually.

📓 Job Text - Palacial Progress - DK.26 - F'castle deck winches
B Z U 🗠 🗠 🚧 🍪 🖤 🐰 📾 💼 ୩ 🛳 🐒 🚱 😥 🖾 🛷
FAULT: F&S Brake Cylinder leaks
ACTION: Seals to (renewed weather dependent)
DESCRIPTION OF DEFECT:
LOCATION OF REPAIR Deck:
Location: Port/Starboard/Centre
Frame Numbers:
Drawing/Manual Reference:
CLASS ATTENDANCE REQUIRED: YES/NO
SERVICE ENGINEER ATTENDANCE REQUIRED: YES/NO
Removal/refitting for access:

These defects are then transferred back to the office in the normal way, along with their original Instruction reference where they can be monitored and/or included in a drydock specification.

The instructions can also be displayed in a list on the screen onboard in exactly the same way as they can in the office.

7	N	Name	Baised Date	Planned Date	Completed Date	Raised By	In Charge	Sect	Account Code	Location	Export ID	Received By Office
		Co2 Bottle Location		2 15-JUL-2012		ABB - SUPT		DK			SDR 3 DK 24 01-JUL-2012	
1 X	Ż.	Floaste Deck Interior	29-MAR-201	25-AUG-2012		488 - SUPT	C/0	0K	_		SOR 3 DK 25 01-JUL-2012	Waiting for confirmation
1	3	Ficastle deck winches	s 29-APR-201	2 30-JUN-2012		ABB - SUPT	C/E	DK			SDR 3 DK 26 01-JUL-2012	Waiting for confirmation
			*G	ick' = Proces reen' = Proces ed' = Overdue	ssed Onboar		ed, vait	ing	for Acknow	ledgem	ent from office	

Instructions that have been "processed" onboard and have already been included in a defect list are shown with a "tick". Once transferred to the office an "Export ID" is added which will appear 'green' until they have been acknowledged by the office. Items that have been completed are shown with a green "tick" and items that are overdue have the "Planned Date" shown in red.

In this way, both Superintendent and Ships' staff can see the status of each Instruction that has been issued.

System Requirements: As per REFMAN's Specification Generator or Shipboard Defect Recording module as appropriate.